

**From:** OLTL ADULT RESIDENTIAL LICENSING <[OLTL-ADULT-RESIDENTIAL-LICENSING@LISTSERV.DPW.STATE.PA.US](mailto:OLTL-ADULT-RESIDENTIAL-LICENSING@LISTSERV.DPW.STATE.PA.US)> **On Behalf Of** Hoover, Joshua

**Sent:** Thursday, August 24, 2023 12:30 PM

**To:** [OLTL-ADULT-RESIDENTIAL-LICENSING@LISTSERV.DPW.STATE.PA.US](mailto:OLTL-ADULT-RESIDENTIAL-LICENSING@LISTSERV.DPW.STATE.PA.US)

**Subject:** [OLTL-ADULT-RESIDENTIAL-LICENSING] Free Annual Training for PCH/ALR Administrators and Direct Care Staff-Northampton Community College

**EXTERNAL EMAIL: Use caution before replying, clicking links, and opening attachments.**

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Personal Care Home and Assisted Living Residence Providers:

Attached, you will find an announcement detailing the upcoming training programs offered by Northampton Community College for Fall 2023, all of which are provided at no cost to you.

There are a variety of training topics being offered, including Staff Training, Morale, and Retention, Fire Safety Awareness, Active Threats Awareness and Response, and more.

While most trainings continue to be offered online, the following courses will have limited in-person availability in Erie, Monroeville, and Altoona:

- Fire Safety Awareness for PCH- Train-the-Trainer
- Mental Health and Wellness
- Verbal De-Escalation Redirection Techniques
- Infection Control and Wound Care

In the announcement, you can click on the linked course titles to register. You may also visit the College's website at [www.northampton.edu/pcha](http://www.northampton.edu/pcha).

**Please read the announcements in full before registering to ensure you meet the requirements for participation.**

Participation is limited for each course. If you register and later discover you are unavailable to participate, please cancel your registration to allow other individuals the opportunity to register.

If you have any questions about registering, please contact Northampton Community College at [healthcare@northampton.edu](mailto:healthcare@northampton.edu) or (610) 332-6585.

If you need information about additional training for administrators, please contact the Operator Support Hotline at 1-866-503-3926 or [rapwarlheadquarters@pa.gov](mailto:rapwarlheadquarters@pa.gov).

Thank you for your continued partnership in serving the residents of Pennsylvania's Personal Care Homes and Assisted Living Residences.

NOTICE: This confidential message/attachment contains information intended for a specific individual(s) and purpose. Any inappropriate use, distribution or copying is strictly prohibited. If received in error, notify the sender and immediately delete the message.